

The 4 Costs Hiding in Your EHR Migration

Healthcare leaders often focus on the visible costs of an EHR migration, such as the new system's licensing fees, implementation expenses, and training hours. But they often overlook the hidden costs that surface if teams cut corners or make mistakes during execution. These costs can quietly erode ROI, strain clinical operations, and diminish the quality of care long after go-live.

You Can't Afford To Ignore These Four Major Costs:

Lost clinical productivity

If your medical data isn't migrated properly from your legacy EHR to your new one, clinicians spend time navigating the system, searching for records, and addressing missing patient info — all of which takes them away from actual care. Even a few extra minutes per appointment can snowball into bottlenecked operations and untold costs in lost productivity.

Patient safety risks

Incomplete or inaccurate patient data in your new system forces clinicians to make decisions based on partial information — increasing the risk of errors and negatively affecting patient outcomes. It's crucial to have an expert medical data abstraction process during EHR migration to ensure the right patient details are available in the new EHR when clinicians need them.

Increased IT remediation costs

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Compliance and legal exposure

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Even in a well-done EHR migration, it can be difficult to identity all costs involved upfront.

A [study](#) found that 38% of a provider's total costs were from potentially hidden costs "in terms of personnel and planning costs that provider practices and health care organizations must consider when planning an EHR implementation"

Those costs were:

- Time spent by the organization's implementation team providing guidance, planning, and overall support
- Time spent at the practice level for planning and training.
- Workflow redesign and time spent by end users in activities as preloading charts.